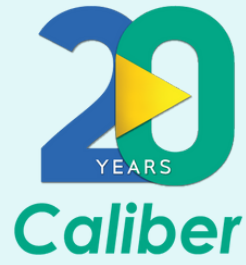




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Welcome to Caliber's New Support Portal





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Quality and customer satisfaction are of paramount importance to Caliber.

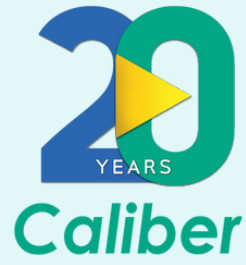
The upgraded support portal gives customers complete visibility into their support follow-up with an improved user interface.



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- 01 Defined and improved SLA's for quick query resolution
- 02 Real time ticket tracking with end-end communication - Call integration
- 03 Unique user id to every associate in the company
- 04 Secure portal access with AMC status
- 05 Submission of feedback with quick surveys





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3 Step Setup

New & Improved Customer Support Portal



1

Activate your account with the received link



2

Login with your AMC credentials & setup your profile



3

Access your personalised dashboard to check the status of your ticket



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Important Details

Support Portal

<https://support.caliberuniversal.com/>

Mailing Address

- support@caliberuniversal.com

Customer Support Registered Contacts

+91-40-30911535

+91-40-30911536

+91-40-30911537

+91-7411782407



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